

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Mark Buonanno et al. Confirmation No.: 9529
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For: PROACTIVE CALL AND CONTACT CENTER SYSTEM

Commissioner for Patents
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POWER OF ATTORNEY AND REVOCATION OF PRIOR POWERS

I hereby revoke all powers of attorney previously given and the attorneys or agents associated with **Customer No. 20575** are hereby appointed to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with the above application.


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